



RENAULT NOVEMBER SUBSCRIPTION PROMOTIONS

TERMS & CONDITIONS

SECTION A. General Terms and Conditions

1. The “Renault November Subscription Promotions” (“**Campaign**”) is organized by TC Euro Cars Sdn. Bhd. (Company No. 198401001084) (“**TCEC**”).
2. This Campaign shall be valid from **1st November 2025** until **30th November 2025** (both dates inclusive) (“**Campaign Period**”).
3. TCEC reserves its absolute right to vary (whether by addition, deletion or modification) (“**Amendments**”) the Campaign’s terms and conditions (“**T&C**”) without assigning any reasons thereof. Notification of such Amendments will be posted at the TCEC’s website (www.renault.com.my) and the Amendments shall be effective and deemed binding on the date of notification of the Amendments or from such other date as November be specified by TCEC in the notification. You are advised to check these T&C regularly to ensure that you are aware of all the latest terms governing the Campaign.
4. By participating in this Campaign, you are deemed to have read, understood and agreed to be bound by the T&C stated herein including any Amendments that November be made from time to time.

These T&C shall be governed by and construed in accordance with the laws of Malaysia. Any dispute arising out of or in connection with them shall subject to the exclusive jurisdiction of the courts in Malaysia.

SECTION B. Renault Subscription Promotion

This Campaign is open to all subscribers (including individual and corporate entities) of the selected Renault models (“**Eligible Models**”) during the Campaign Period, subject however to the following conditions:-

- (a) You must have applied for the subscription of any one or more of the Eligible Models within the Campaign Period.
- (b) In processing and considering your application, TCEC reserves the absolute discretion to request for additional information and/or documents from you, and the failure by you to comply with TCEC’s request November result in your application being rejected.
- (c) You will be required to undergo a standard screening process by TCEC, whereby TCEC will review your CTOS profile, CCRIS profile, Criminal Profile, and the Bank Statement and EPF Statement provided by you, to ensure your eligibility for the Subscription programme. You hereby agree and consent to TCEC’s processing of your personal data as aforesaid.
- (d) For the avoidance of doubt, all applications shall be subject to approval by TCEC at its absolute discretion.
- (e) Upon TCEC’s acceptance of your application, you shall be required to make payment of the applicable security deposit and first month subscription fee to TCEC **latest by 30th November 2025.**
- (f) Your participation in the relevant Renault subscription program shall be subject to and bound by such terms and conditions as November be stipulated by TCEC, which November be viewed at <https://www.renault.com.my/>.



The available promotion(s) under this Renault Subscription Promotions are as follows. Please note however that all prices of the Renault subscription plans November be subject to change without prior notice, and the promotion shall only be valid while stocks last during the Campaign Period:

1. Eligible Models under Renault Subscription – Fixed Plan

- (a) Captur (pre-owned) – 6 months, 1-year & 2 years plan:

	6 months	1-year	2 years
Security deposit	RM 3,000	RM 3,000	RM 3,000
Discounted monthly subscription fee	RM 1,399	RM 1,199	RM999

- (b) Koleos (pre-owned) – 6 months, 1-year, 2 years & 3 years plan:

	6 months	1-year	2 years	3 years
Security deposit	RM 4,500	RM 4,500	RM 4,500	RM 4,500
Discounted monthly subscription fee	RM 2,599	RM 2,099	RM 1,899	RM 1,699

- (c) Koleos Signature (pre-owned) – 6 months, 1-year, 2 years & 3 years plan:

	6 months	1-year	2 years	3 years
Security deposit	RM 4,500	RM 4,500	RM 4,500	RM 4,500
Discounted monthly subscription fee	RM3,099	RM 2,599	RM 2,399	RM 2,199

- (d) Koleos Signature Plus (pre-owned) – 6 months, 1-year, 2 years & 3 years plan:

	6 months	1-year	2 years	3 years
Security deposit	RM 4,500	RM 4,500	RM 4,500	RM 4,500
Discounted monthly subscription fee	RM3,399	RM2,899	RM2,699	RM2,499

SECTION C. Other Terms and Conditions

1. Availability of vehicles under the Campaign is on a first-come, first-served basis
2. All and any picture(s) of Renault models shown in advertisements and communication materials for the purposes of this Campaign are purely for illustration purposes only.
3. The promotion under this Campaign cannot be combined with any other on-going or future promotion(s), discount(s) and offer(s).
4. The promotions listed in Section B above are not transferable or redeemable or exchangeable for cash or credit of any kind.
5. All pre-owned vehicles assigned to a subscriber is on a 'as-is' basis.
6. Any additional costs arising from any upgrade of specifications of the Renault vehicles as November be requested by you shall be borne by you.



7. Subscriptions of Renault vehicles from East Malaysia November be subject to additional costs, including but not limited to:-
 - (a) costs of shipment of vehicle to East Malaysia; and
 - (b) additional costs of registration of the vehicle as November be applicable in East Malaysia.
8. In the event of any disputes, TCEC's decisions on all matters relating to the Campaign shall be final, absolute and binding on you. No correspondences, enquiries, appeals, challenge, or discussion in respect of any decision(s) or determination(s) made by TCEC shall be entertained.
9. Any personal data collected from you during your registration (if any) for participation of the Campaign will be processed in accordance with the Personal Data Protection Act 2010 ("PDPA"). By participating in this Campaign, you hereby consent to TCEC processing your personal data according to the PDPA. A copy of the PDPA is accessible at TCEC's website <https://www.renault.com.my/>.
10. Any enquiries and complaints related to the Campaign shall be referred to TCEC's customer service centre via email at renault@tanchonggroup.com.
11. TCEC is entitled to, at any time, cancel, terminate or suspend the Campaign with prior notice. For the avoidance of doubt, such cancellation, termination or suspension of the Campaign shall not entitle you to any claim or compensation against TCEC for any losses or damages suffered or incurred by you as a direct or indirect result of TCEC's act of cancellation, termination or suspension.
12. Failure by TCEC to enforce at any time any of the provisions of these T&C shall not be construed as a waiver of any continuing breach of any provision of any other provision of these T&C or as a waiver of any rights under these T&C.
13. In the event any of the provisions in these T&C is invalid, illegal and unenforceable under any applicable law or by any reasons whatsoever, the legality and enforceability of the remaining provision(s) shall remain and shall not be affected.